**Clicked “Print” and nothing came out of the printer and stole your Shamrocks?**

**What you should do next:**

1. Close the file you want to print
2. Find the file location in the “downloads” folder
3. Right Click and find “Rename”
4. Rename the file

(ex: “Smith’s–Resume!” rename to → “resume”)

Try to keep the name as simple as possible. **The printers on campus don’t print files named with some special characters (‘ – ! , etc)**

1. Open file
2. Re-Print file

\*You may retrieve stolen Shamrocks at the IT Help Desk on first floor of the Curtis Wilson Law Library

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